

THOMSON REUTERS INVESTOR DAY 2018

December 4, 2018





THOMSON REUTERS

WELCOME

Frank Golden Senior Vice President, Investor Relations

Investor Day 2018



Thomson Reuters 2018 Investor Day Agenda

Welcome & Introduction	Frank Golden	SVP, Investor Relations
The "New" Thomson Reuters	Jim Smith	President & CEO
Go-To-Market & Growth Strategy	Brian Peccarelli	Co-Chief Operating Officer
Enabling Sustainable & Scalable Growth	Neil Masterson	Co-Chief Operating Officer
Tax Professionals Segment	Charlotte Rushton	President, Tax Professionals
Corporates Segment	Piotr Marczewski	President, Corporates
Legal Professionals Segment Westlaw Edge Demo	Brian Peccarelli Andy Martens	Co-Chief Operating Officer Global Head Product & Editorial Legal
Financial Perspective	Stephane Bello Mike Eastwood	Chief Financial Officer SVP, Corporate Finance
Q & A		



Special Note

Safe Harbor / Forward-Looking Statements

This presentation consists of these slides and the associated remarks and comments, which are related and intended to be presented and understood together.

Certain statements in this presentation and discussion are forward-looking, including, but not limited to, the company's 2020 goals; the anticipated benefits of the strategic Refinitiv partnership with Blackstone and the company's views about the potential future value of its interest in Refinitiv; future growth, profitability and efficiency expectations and opportunities for Thomson Reuters and its Legal Professionals, Corporates and Tax Professionals segments (including, without limitation, the estimated future growth of the market segments in which Thomson Reuters' businesses operate); the company's plans to target acquisitions using \$2 billion of the proceeds from the Financial & Risk transaction; and expectations for Corporate costs, headcount and office locations. These forward-looking statements are based on certain assumptions and reflect the company's current expectations. As a result, forward-looking statements are subject to a number of risks and uncertainties that could cause actual results or events to differ materially from current expectations. Some of the factors that could cause actual results to differ materially from current expectations are discussed in the "Risk Factors" section of our 2017 annual report as well as in other materials that we from time to time file with, or furnish to, the Canadian securities regulatory authorities and the U.S. Securities and Exchange Commission. There is no assurance that any forward-looking statements will materialize. You are cautioned not to place undue reliance on forward-looking statements, which reflect expectations only as of this date. Except as may be required by applicable law, we disclaim any intention or obligation to update or revise any forward-looking statements. Our 2020 goals are provided for the purpose of providing information about current expectations. This information may not be appropriate for other purposes.

Non-IFRS Financial Measures

This presentation contains disclosures of certain non-IFRS financial measures. These measures include free cash flow per share, net debt, adjusted EBITDA, organic revenue growth and selected measures before the impact of currency. Thomson Reuters views free cash flow per share as a performance measure. Free cash flow does not represent the residual cash flow available for discretionary expenditures and should be viewed as a supplement to our company's consolidated cash flow statement.

Please see the "Investor Relations" section of our website, <u>www.thomsonreuters.com</u>, for non-IFRS definitions and reconciliations to the most directly comparable IFRS financial measure.





THOMSON REUTERS THE "NEW" THOMSON REUTERS

Jim Smith President & CEO

Investor Day 2018



2018 - A Watershed Year for Thomson Reuters

We Completed Three Key Objectives This Year

- 1. Closed the transaction with Blackstone & the related separation of F&R from TR
 - Returned ~\$10 billion to shareholders
- 2. Restructured Thomson Reuters into the new Customer-Focused Segment structure
- 3. Repositioned the "New" Thomson Reuters for growth



The "New" Thomson Reuters - Investment Highlights

Currently operate in an est. \$32B market segment growing at 3-4% **Attractive Industry** Potential market segment of ~\$44B growing at 5-6% through multiple adjacent expansion opportunities #1 or #2 positions in key Legal, Corporates & Tax & Accounting market segments Products & services tailored for professionals / Deep, broad industry knowledge **Balanced & Diversified Leadership** Distinct core customer group revenues & geographical diversity No single customer greater than 1% of revenues 75% of total revenue is recurring **Attractive Business Model** 87% of total revenue is delivered electronically or as software & services Strong & consistent cash generation capabilities Proprietary databases & deeply embedded workflow tools & analytics **Strong Competitive Positioning** Technology & operating platforms built to address the global marketplace ~90%+ retention rates

Disciplined Financial Policies

- Focused on Free Cash Flow growth
- Balance investing in business & returning capital to shareholders
- Committed to maintaining investment grade rating with stable capital structure
- \$2B investment fund to bolster positions in key growth areas



TR Operates in Large Global Market Segments with Significant Growth Potential

Opportunity to expand our market segment reach by offering more software & solutions

Content & Software Solutions Market Segment

(2017, \$ billions / Estimated 5-yr forward CAGR, %)



Macro Factors Driving Changes in the Way our Customers Do Business

Our customers are responding to trends by...



Investing in regulatory & compliance processes with more technology & people resources



Changing business & profit models

Cost pressures driving more automation and/or outsourcing of non-strategic functions



Advances in technology

Demanding more services in the cloud & transacting more digitally

The "New" Thomson Reuters Well Positioned to Help Our Customers Succeed

1. Our Businesses are Leaders in their Market Segments

- Unique, accurate, comprehensive, must have information
- Technology our customers depend on us for solutions & software we are a key partner
- Human Expertise deep domain expertise across legal, tax & regulatory

2. Our Customers Trust Us

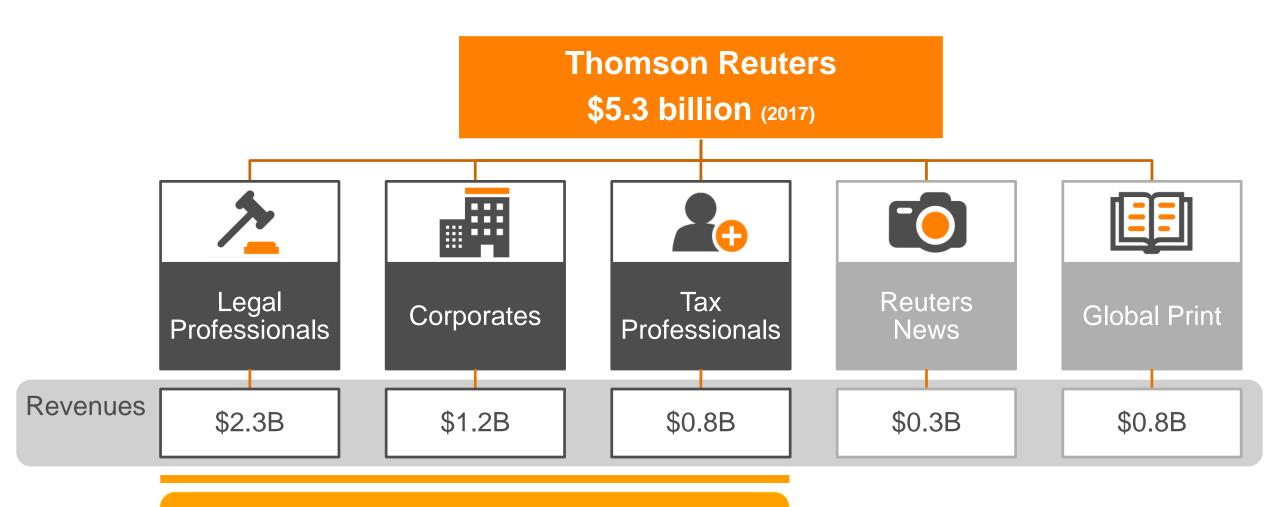
They operate in a complex world & look to us for trusted answers & solutions

3. We are Adapting & Changing to Better Serve Our Customers to Empower Their Success

- Aligning resources toward growth & closer to the customer
- Centering the company around <u>customers</u> not products
- Operating with greater speed



The "New" Thomson Reuters Operating Structure



80% of revenues grew 5% organically - Q3 2018



The "New" Thomson Reuters has 5 Key Priorities

1. Create a Customer Centric Organization

Deliver an unmatched customer experience

2. Deliver Higher Revenue Growth

Take a pan-TR programmatic approach to acquiring new customers, increase cross-selling, optimize pricing & improve retention

3. Drive Customers to Digital Channels

Enhance the end-to-end digital customer experience & generate more leads through digital marketing

4. Simplify Our Company

Increase sales effectiveness, deliver on productivity targets, sunset non-strategic products & divest non-strategic businesses

5. Create an Empowered & Flatter Organization to Better Serve the Customer

Focus on talent, fewer management layers, less distance between leadership & our customers, more rapid innovation & reduce time to market





THOMSON REUTERS

GO-TO-MARKET & GROWTH STRATEGY

Brian Peccarelli Co-Chief Operating Officer

Investor Day 2018



The "New" Thomson Reuters Key Strengths & Highlights

Attractive End Markets



Leadership Position



Focused on Accelerating Growth



Est. \$32B global market segment Est. +\$12B adjacent opportunity



#1 position in the US & Canada



Focused organic & <u>selective</u> <u>inorganic</u> investments to supplement growth



Est. +3-4% market segment growth Est. +5-6% growth adjacent market segments



75% recurring revenues



Al enhanced products



Historically stable, recessionresistant purchasing by customers



~90% retention



Non-jurisdictional software solutions in growth markets



Prime for innovation



Best-in-class products & services



Reimagining & streamlining Corporate workflows



~460,000 customers

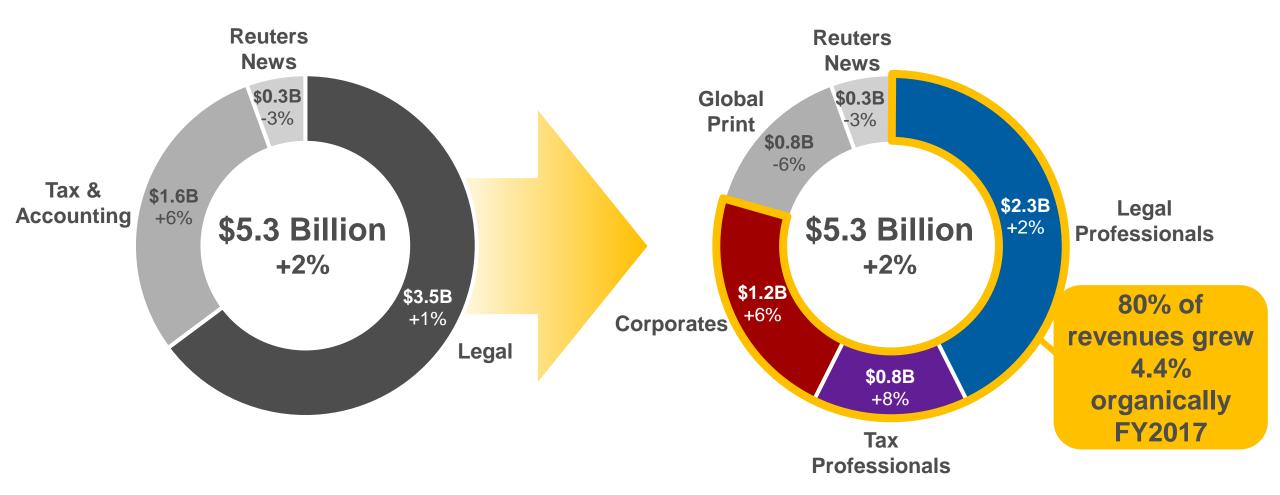
Deep customer relationships
(no one customer >1% of revenues)



Thomson Reuters New Operating & Reporting Structure

2017 Revenue & Organic Growth by Historic Business Unit

2017 Revenue & Organic Growth by New Customer Segment



The "New" Thomson Reuters Customer Segment Highlights

\$5.3 Billion Revenues⁽¹⁾

Legal Professionals \$2.3B - 43% of Revenue



- 2% revenue growth 2017
- #1 position in global legal market segment
- 91% recurring revenue
- 97 of AmLaw 100 firms use TR legal research
- 88 of Global 100 firms use TR business management solutions
- ~250,000 customers

Corporates \$1.2B - 23% of Revenue



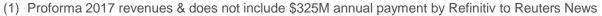
- 6% revenue growth 2017
- #1 provider of Corporate Legal & Corporate Tax solutions in US
- 78% recurring revenue
- 85% of Fortune 500 companies use TR Legal products
- ~93,000 customers

Tax Professionals \$0.8B - 14% of Revenue



- 8% revenue growth 2017
- #1 position in global tax market segment
- 82% recurring revenue
- 70% software revenue
- 99 of Fortune 100 firms use TR online tax research
- ~114,000 customers

~460,000 Total Customers

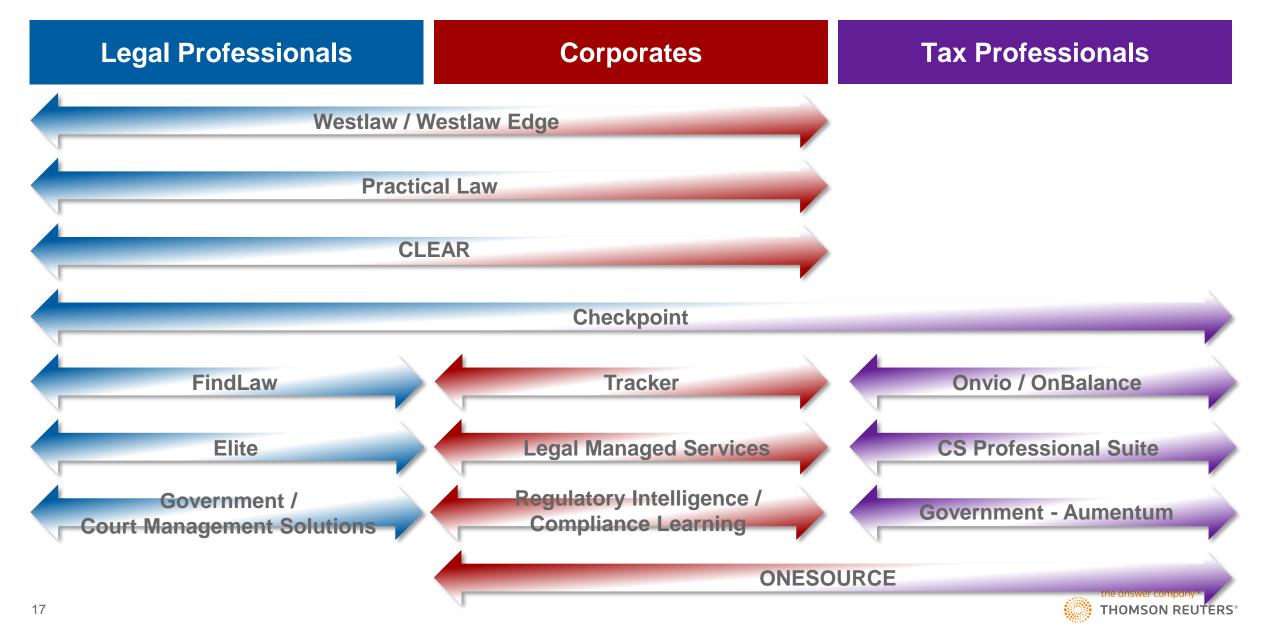


(2) Customer total includes 4,000 Reuters News customers





Organizing Around the Customer Product Realignment – Cross-Sell Opportunities



Go-To-Market & Growth Strategy Four Levers to Drive Organic Revenue Growth

1. Sell more to existing customers

- Grow by increasing cross-selling & up-selling to existing customers
- Drive additional sales by increasing penetration of Westlaw Edge / Practical Law & expanding software solutions for our Legal professional customers
- Selling software to our content customers in Tax Professionals & targeting cross-selling opportunities within tax departments for our Corporate customers while further enhancing partnerships with large global accounting firms

2. Acquire new customers

- Acquire new customers through digital go-to-market & commercial packaging
- Opportunity to acquire new customers by enhancing our marketing programs & leveraging advanced analytics to generate more & better leads
- Simplify pricing & packaging for core small law firms & expand our relationships with partners to gain new Corporate customers

3. Improve Retention

- New, simplified content packages
- Further remove friction from our renewals process through commercial simplification (reduce number of products, standardize & simplify contracts)
- Improve the overall digital customer experience, including customer support

4. Strategic approach to packaging & pricing

- We have industry leading functionality and highly sticky solutions that are a critical part of our customers' workflow, which should enable us to add more features and functionality for our customers
- New & simplified content packages & our investment in the digital customer experience expected to improve pricing flexibility and enhance the customer experience and increase customer demand



Go-To-Market & Growth Strategy Levers to Drive Organic Revenue Growth

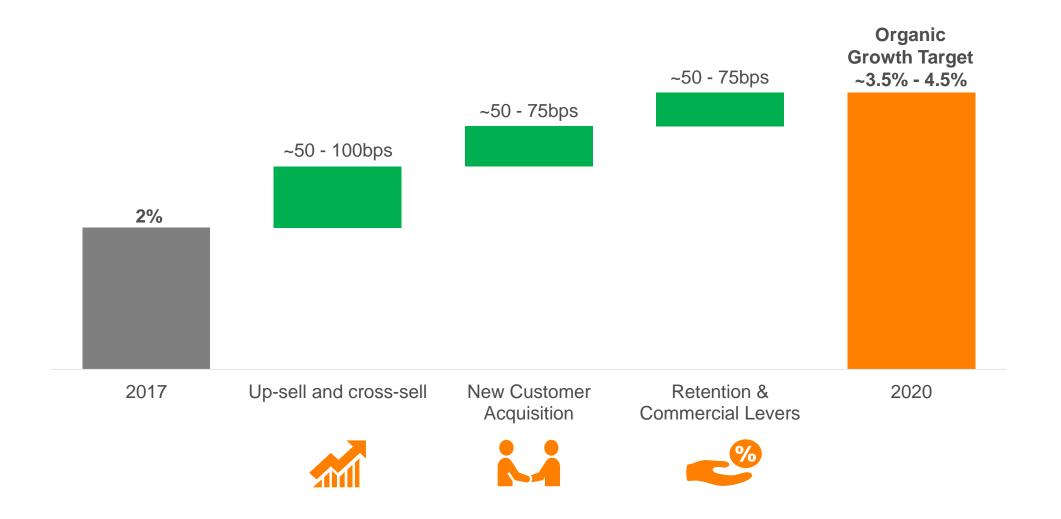
Reorienting around the customer with specific initiatives



Improve Retention & Commercial Levers



Go-To-Market & Growth Strategy Levers to Drive Organic Revenue Growth





Go-To-Market & Growth Strategy Key Takeaways

- Our go-to-market channels have been organized to better align with customers, enabling us to better understand & serve them
- While some products are targeted to particular customer segments, we have assets that reach different customers
- This positions us to accelerate organic growth through three go-to-market priorities:
 - Increase cross-sell & up-sell
 - Increase retention & commercial levers
 - New customer acquisition
- We have a path to grow organic revenues 3.5% 4.5% by 2020





THOMSON REUTERS ENABLING SUSTAINABLE & SCALABLE GROWTH

Neil Masterson Co-Chief Operating Officer



The Operations & Enablement Organization



SERVICE

resilience

t

Operations & Enablement

The Engine that Powers TR



& data-driven





~7,200 employees | ~\$1.4 billion of total operating expense

TECHNOLOGY

CONTENT

SECURITY

STRATEGY

COMMERICAL EXCELLENCE

MARKETING

DIGITAL



The Mission for the New TR is to...



Transforming Into A Leaner More Focused Enterprise

Achievements Over the Past 4 Years

Cost savings of more than \$500m from transformation

- ✓ Reduced locations from 328 to 209
- ✓ Completed 77% of platform simplifications

Simplified technology base

- ✓ Platform refreshment
- ✓ Closed 216 data centers since 2012

Improved technology talent

- ✓ Established Toronto Technology Center
- ✓ Expanded TR Labs

Improved critical mass

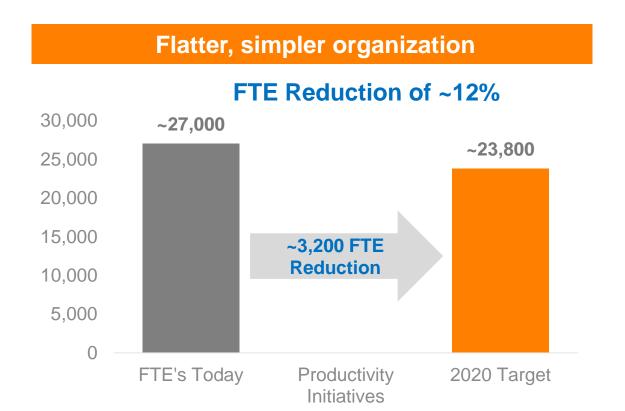
- **✓** Employees based in fewer locations
- ✓ Bring functions together by centralizing

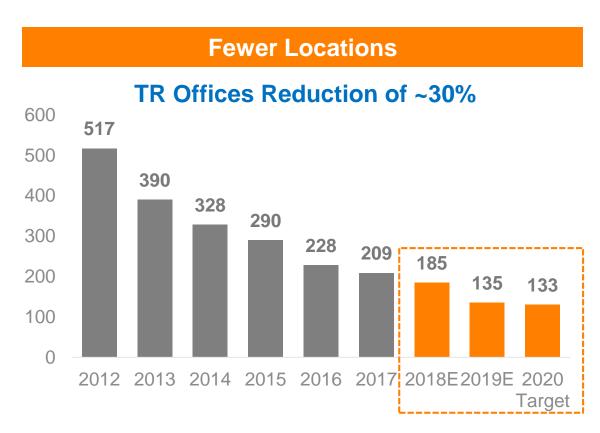




Runway to Further Reduce Expenses by 2020

Fewer locations enables a more agile organization designed to drive productivity & organic growth



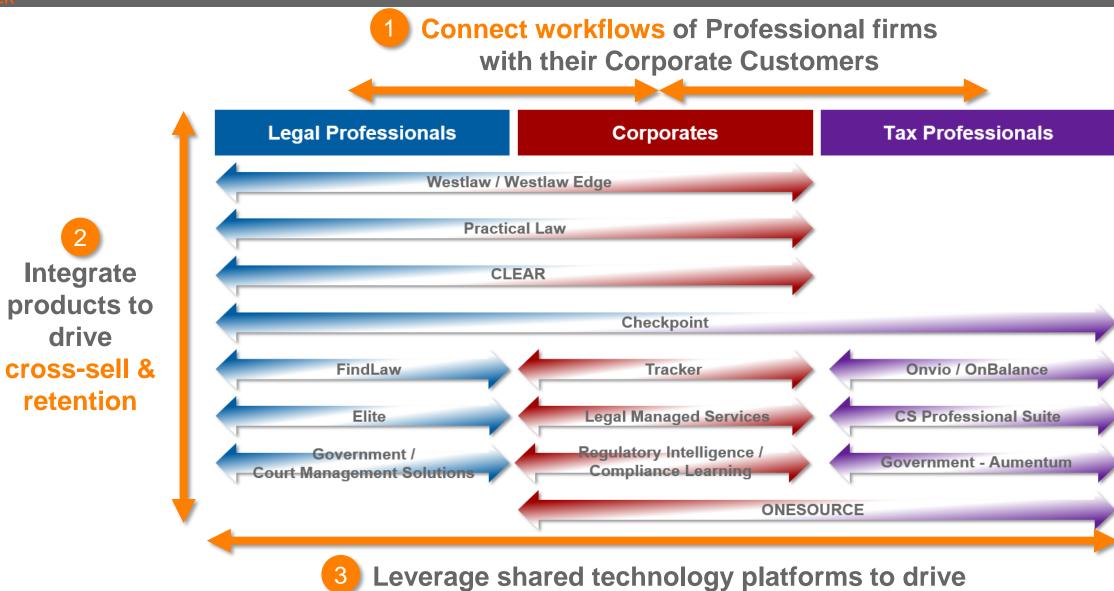


Fewer, more strategic platforms – product convergence & shifting to public cloud





Drive Efficiency & Growth with Shared Platforms & Integrated Products

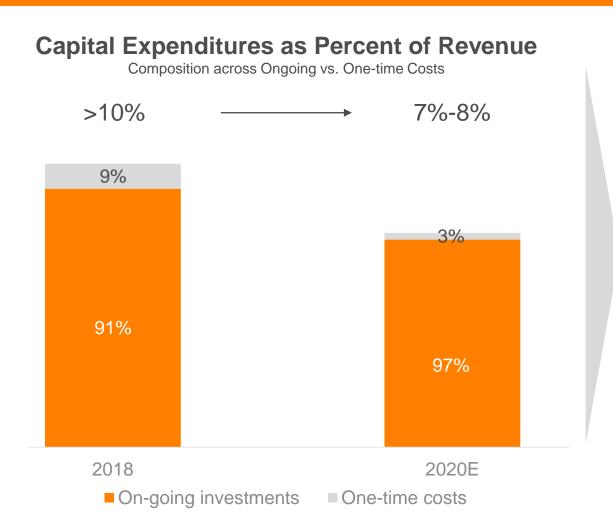


scale & cost efficiencies



Leaner Organization with More Efficient Capital Allocation

Targeting to reduce Capex as percent of revenue to 7%-8% in 2020

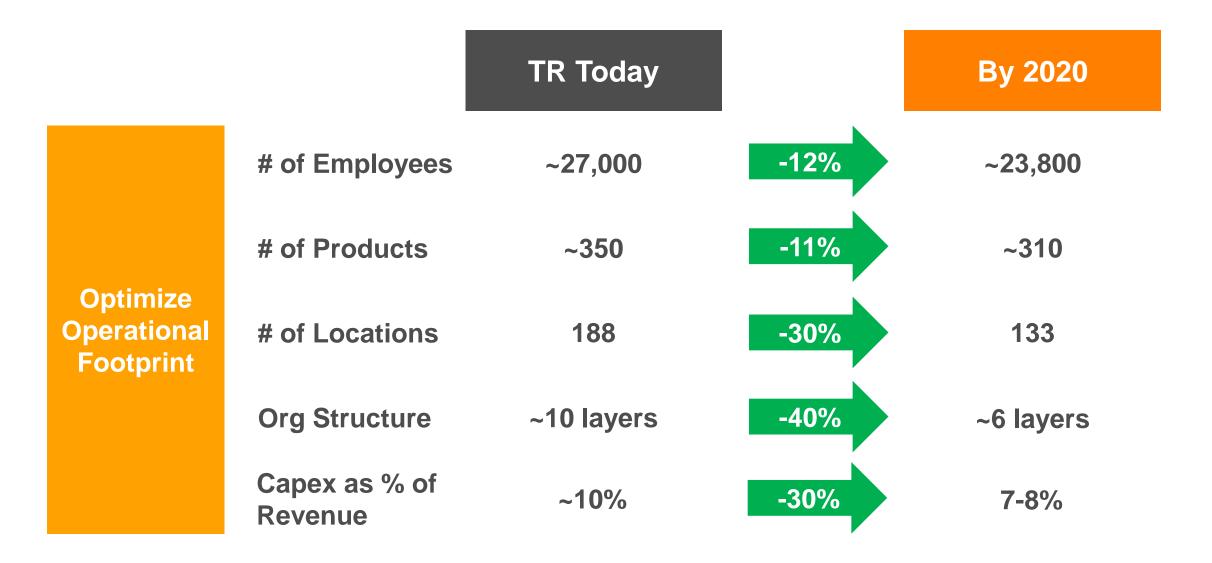


- Platform Consolidation
 Putting multiple products in cloudbased, strategic platforms
- Product Rationalization
 Focusing investments on fewer,
 strategic products
- One-time investments

 Accelerating growth building blocks



2020 Operational Efficiency Targets



TR Operates in Large Global Market Segments with Significant Growth Potential

Opportunity to expand our market segment reach by offering more software & solutions

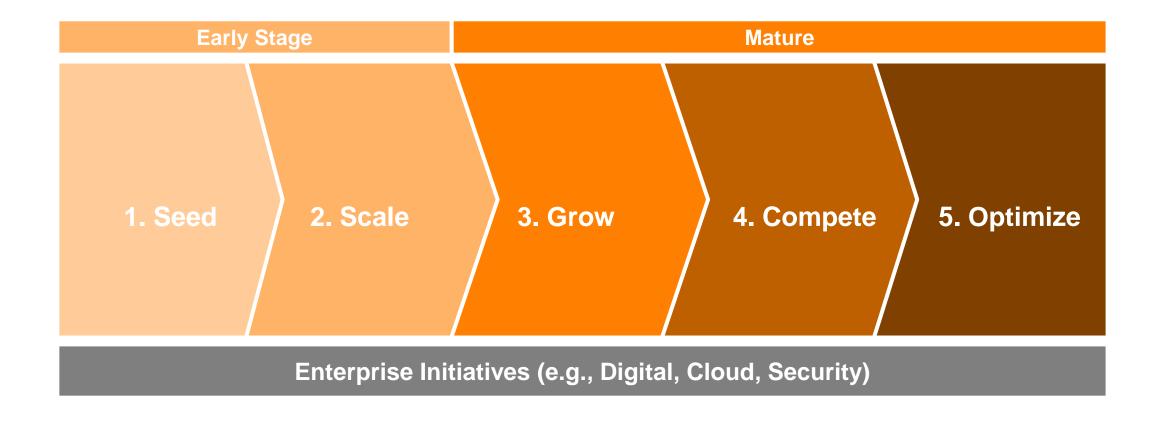
Content & Software Solutions Market Segment

(2017, \$ billions / Estimated 5-yr forward CAGR, %)





Organic Investment Based on Disciplined Capital Allocation





Supplementing Organic Growth with Inorganic Accelerators



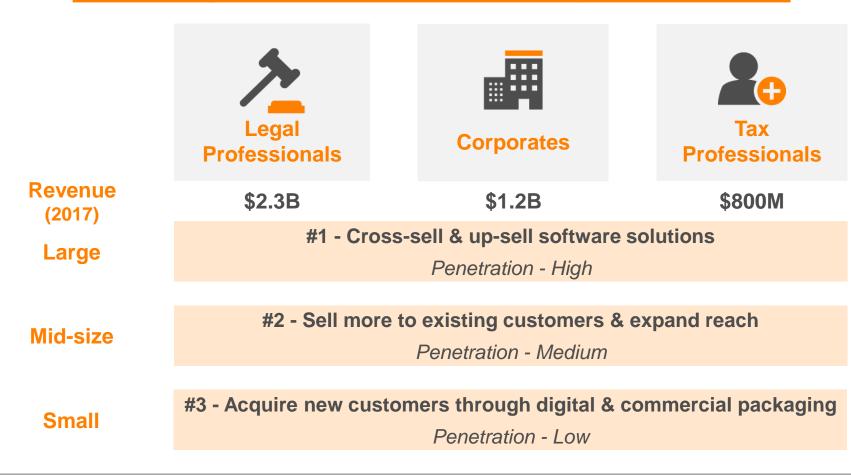
Integration Point acquisition exemplifies type of acquisitions we are looking to make with \$2 billion investment fund

Complementary to existing products & geographies?	Significantly increases Global Trade Management presence in North America & APAC
High-growth market segment?	Global trade management market segment growing double-digit
Deployable across current distribution network?	Will be seamlessly incorporated into Corporates salesforce kitbag
Closely fits core acquisition criteria?	A SaaS product that can be distributed on current platform



Go-To-Market & Growth Strategy Levers to Drive Organic Revenue Growth

Reorienting around the customer with specific initiatives



Improve Retention & Commercial Levers



Go-To-Market & Growth Strategy Levers to Drive Organic Revenue Growth







Digital will be a Critical Enabler to Increasing Organic Growth

Digital Go-to-Market Enablers

New Customer Acquisition





Cross-sell / Up-Sell





Retention & Commercial





 Digital marketing & sales capabilities to reach long-tail of small customers

• Predictive cross-sell/up-sell lead generation, product recommendation engines & customer analytics

 Dynamic pricing optimization engine, digital self-service, automated renewals & product usage analytics

Qur Capabilities will Enable us to Provide More Value to More Customers







Understand & target customers better

- Streamlined sales operations
- Commercial simplification
- End-to-End digital customer experience



- Advanced customer analytics
- Enhanced lead generation
- Operationalized market map & resource allocation



More customers who buy more products

- Increased <u>cross-sell</u> across large segments
- Increased retention
- Better price realization
- Acquire new customers



Enabling Sustainable & Scalable Growth Key Takeaways

RUN LEANER

A clear pathway to drive down Corporate costs by 2020

SHIFT FROM CONTENT TO SOFTWARE

Accelerating shift from content to content-enabled software

REORIENT AROUND THE CUSTOMER

Building capabilities to provide more value to more customers







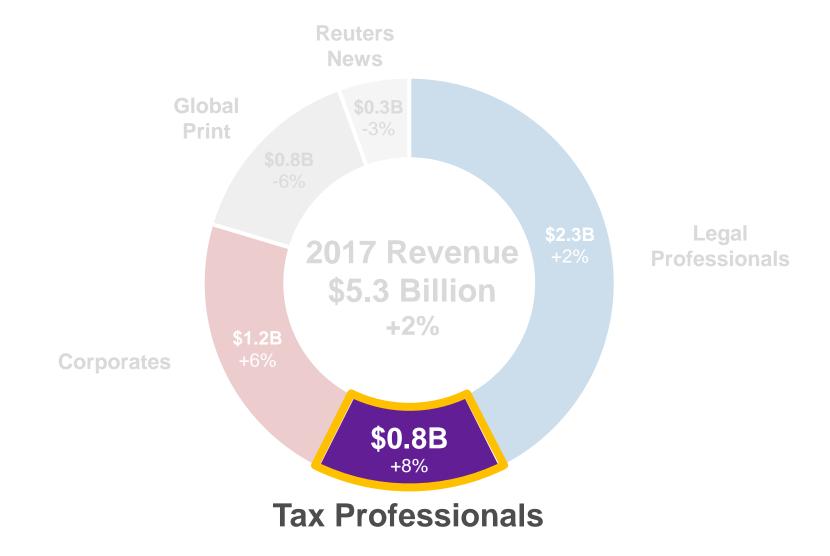
THOMSON REUTERS TAX PROFESSIONALS

Charlotte Rushton
President, Tax Professionals

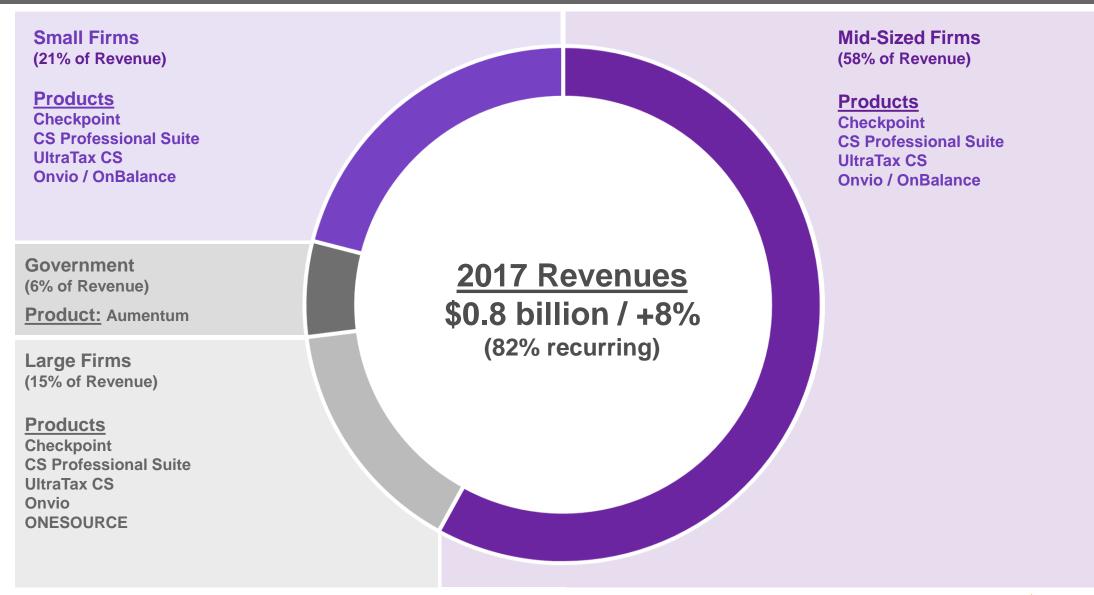
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Tax Professionals Segment



Tax Professionals Segment Revenues



Tax Professionals Segment Products, Position & Business Strengths

Our solutions simplify the lives of tax & accounting professionals
Our research & software solutions help tax & accounting practitioners deliver tax compliance,
accounting, audit & payroll services to individuals & organizations

	Checkpoint	Onvio / CS Professional Suite	Aumentum	
Description	 Integrated tax, accounting & audit online research solution 	 Most comprehensive line of tax, accounting & audit solutions available 	 Integrated software solution for governments to manage property 	
	 Streamlines customer workflow with integrated research, editorial insight, productivity tools, online learning & news updates 	 Includes UltraTax CS, the leading tax preparation & compliance software relied on by tax professionals 	rights and land use taxation	
		 Our next generation cloud solution, Onvio, brings cloud benefits to our customers, improving efficiency with advanced client collaboration and centralized data 		
Position	#1	#2	#7	
Target Customer	Accounting firms, corporations, international trade professionals, law firms & governments	Accounting firms	Government	
Pricing Model	Subscription	Subscription	Subscription	
2017 Retention	87%	90%	94%	



Tax Professionals Segment Key Highlights

Attractive End Markets



Leadership Position



Focused on Accelerating Growth



Est. \$6B global market segment



#1 position in the US & Latin America market segment



70% software concentrated business focused on improving customer productivity & moving to cloud



Est. 4-5% market segment growth



82% recurring revenue



Targeted organic & selective inorganic investment to supplement growth



Historically stable, recession-resistant



89% retention



Innovation initiatives integrating AI & data analytics into our tax focused solutions



Customer workflows prime for innovation



Best in class solutions essential to our customers' workflow



Strength in depth with ~114,000 customers



Digital investments to reach broader customer base, especially the long tail



Tax Professionals Segment Market Segment & Top Competitors

Operate in an est. \$6B global market segment serving Tax, Audit & Accounting Professionals & Government Customers challenged to keep up with a changing regulatory environment & new technologies

Global Addressable Market Segment

Est. \$6B Market Segment



Key Trends & Customer Implications

Changing Regulatory **Environment** Changing regulations, tax simplification initiatives and digitization of tax filing

Advanced Technologies

Artificial Intelligence automating core compliance & audit work

New Business Models

Customers shifting to more business advisory services work

Top Competitors

Combined Content & Software



Software-focused



Drake Software







Content-focused

Bloomberg

Software disruptors









Tax Professionals Segment Customers

Segments

Top **Customers**

ANDERSEN TAX.

BAKER TILLY

CohnReznick

Customer Dynamics

Offer breadth of premium accounting services to diverse client base

Need solutions that can deal with more complex customer scenarios

Dependent on software to do their tax, accounting & audit work

As automation continues, looking to diversify their service offerings

Increasingly interested in the benefits of the cloud & other new technologies

Large Firms (30+ professionals)

Mid-Sized Firms (4-29 professionals)

Small Firms (1-3 professionals)

Government



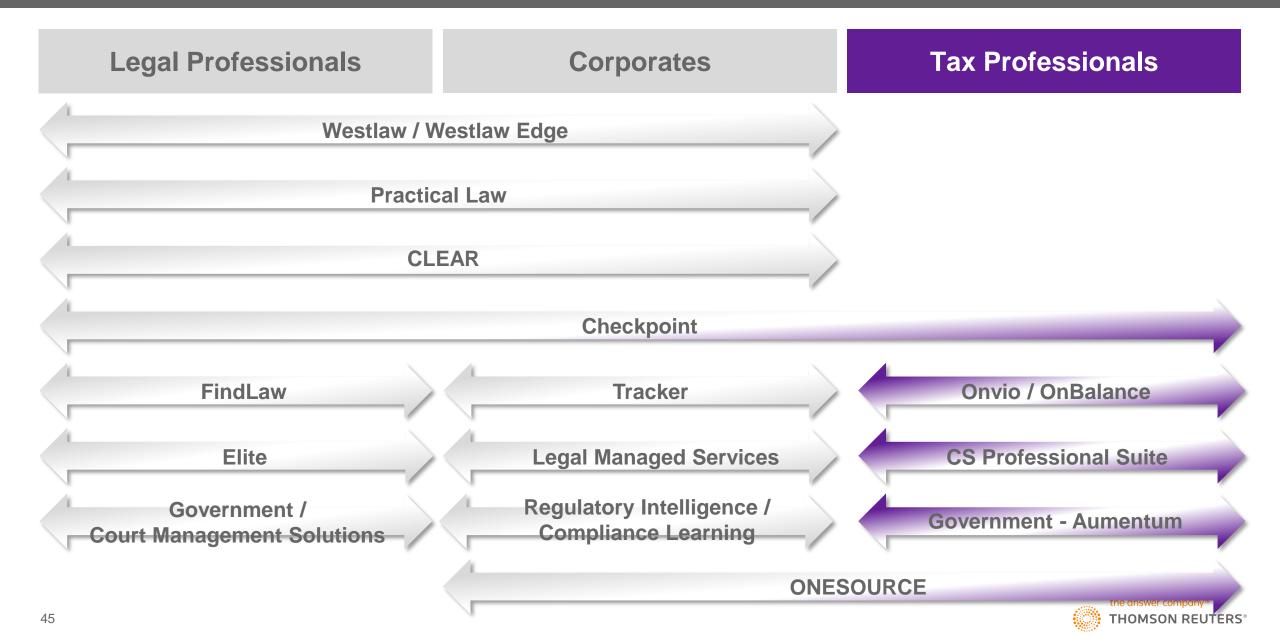
- SCOTT NUTTALL & ASSOCIATES, P.A.
- Little time or resources to think strategically about firm growth Majority of client base is consumers / individuals

Need help innovating to keep up with the Big 4

- Challenged with busy season compression
- Riverside Co.
- Gwinnett Co.
- Tarrant Co.
- Government tax professionals who assess & collect property taxes
- Customer need is to track land registration, ownership & property value



Organizing Around the Customer Product Realignment



Tax Professionals Segment Levers to Drive Organic Revenue Growth









Onvio Cloud Software

- Deliver next gen cloudbased tax, accounting & firm management solution
- Significant customer benefits in security, mobility, collaboration & cost

Digital Channels

- Investing to increase digital sales and renewals
- Expands our reach & scale
- Increases customer options for how they transact and interact

Cross-sell / Up-Sell

- Significant % of customers buy 1 or 2 solutions – opportunity
- Expanded view of customer enables us to identify opportunity & bring greater value to customer through cross sell

Geographic Expansion

- Expand Onvio & digital channel capabilities outside US
- Tax professionals needs
 & cloud readiness similar
 across geographic
 boundaries

Working to Integrate Artificial Intelligence into Tax Products

Strategy to Further Improve Retention & Commercial Levers

Targeting Revenue Growth of 6% - 8% by 2020 with Gradual Margin Expansion



Tax Professionals Segment Key Takeaways

- We are the **leading solutions provider** in the US & Latin American Tax Professionals market segment
- We are harmonizing our approach & knowledge of the customer is unlocking additional opportunity
- Change is on the horizon in this industry
 - Keeping up with regulatory change & new technologies are key customer challenges where we can help
- We have attractive growth opportunities to expand our solutions footprint & grow in underpenetrated market segments
- We see a path to drive mid-single digit organic revenue growth by 2020 with gradual margin expansion



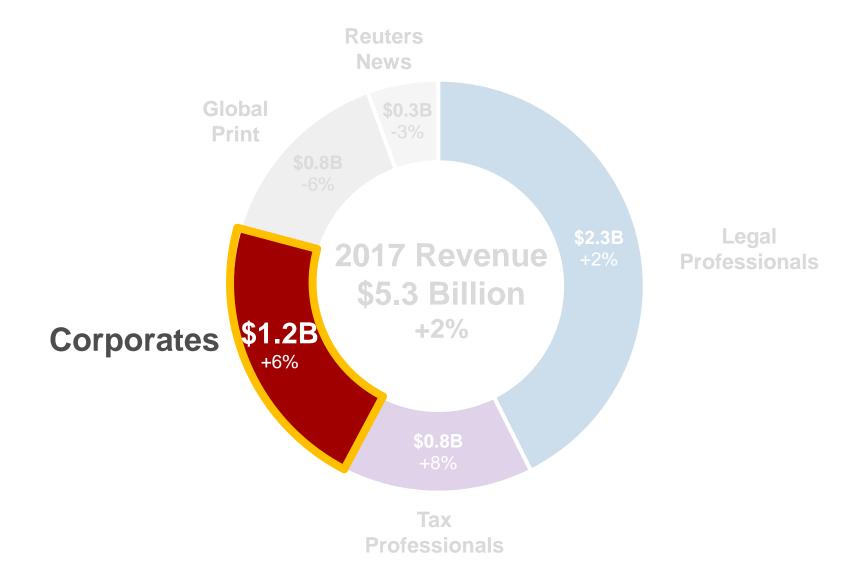
THOMSON REUTERS CORPORATES

Piotr Marczewski President, Corporates

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Corporates Segment



Corporates Segment Market Segment & Top Competitors

We help our customers succeed in a fast growing global market segment

Global Addressable Market Segment

Est.\$14B Market Segment



Key Trends & Customer Implications

Greater Regulatory Complexity

Electronic compliance e.g., tax filing, e-invoicing

Technology Advancement Cloud computing, data analytics, Al

Changing **Business Models** Integrated platforms, legal operations

Evolving Global Dynamics

Supply chain pressures

Top Competitors

Traditional Competitors





Focused Software Providers

Avalara

MITRATECH

Large Technology Companies





Big 4







Corporates Segment Customers

We serve diverse customer needs through segmented coverage

Sec	am	ent
	-	

Top customers

Customer Dynamics

Global Firms (G7)

The Big Four

- Investing in new technology for automation, exploring new growth verticals
- Utilize tax software to serve their clients
- Also partners, vendors & competitors

Large Corporates >\$750M of revenue



- Need to monitor & comply with a wide range of ever-changing regulations
- Complex tax filings require specialized software for efficiency & accuracy
- · Looking to better manage external legal spend, strengthen in-house capability

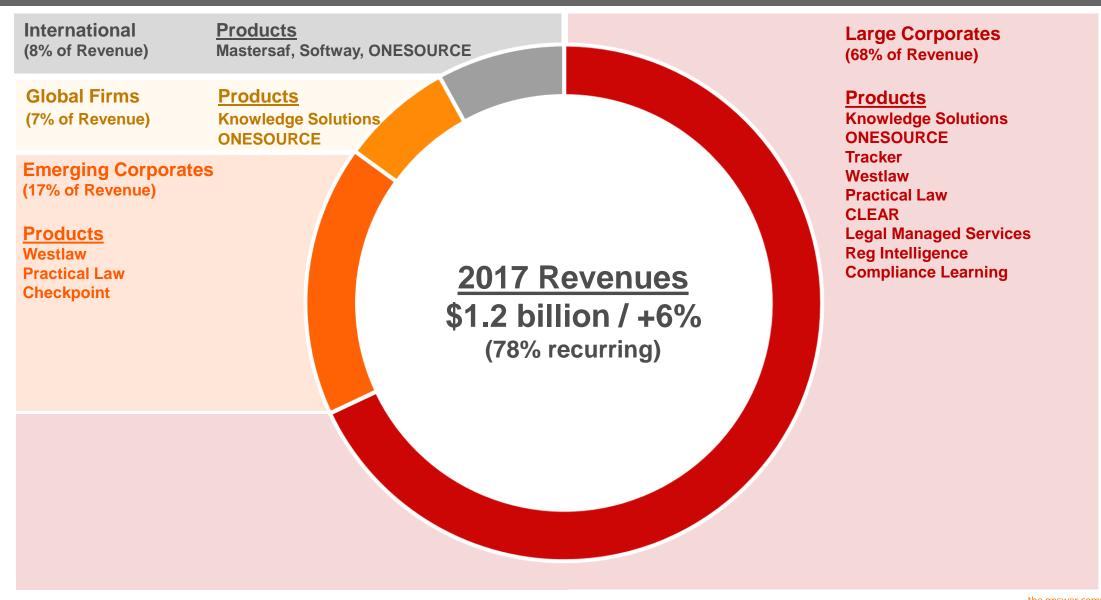
Emerging Accounts <\$750M of revenue



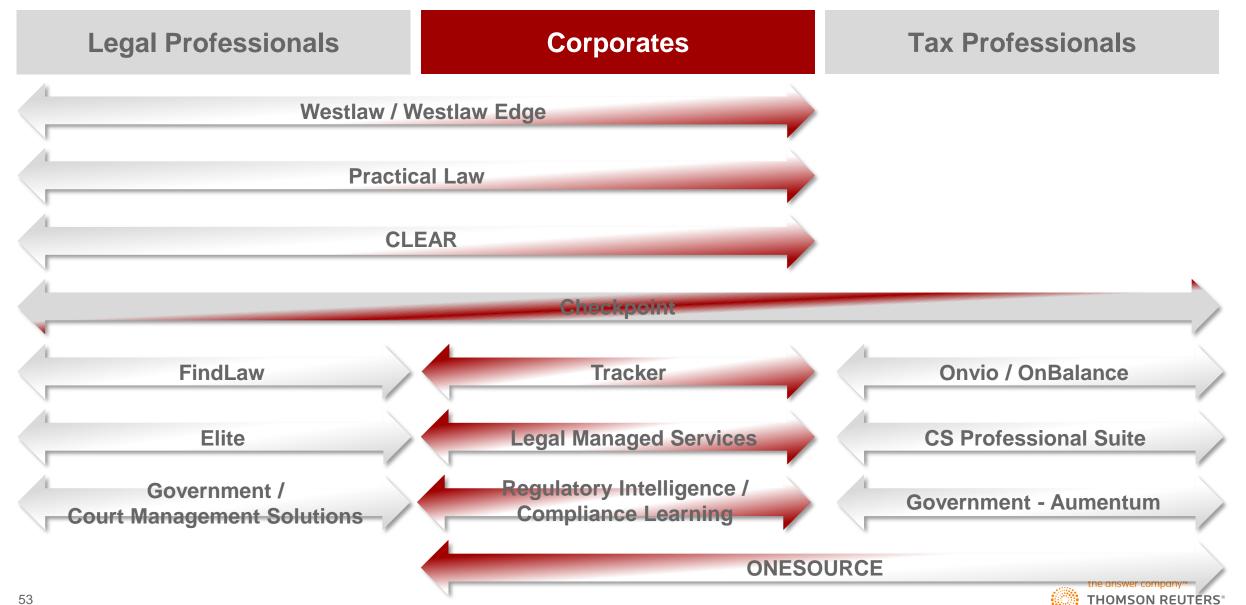
- Legal & tax staff need to be generalists, not specialists
- Increasingly using software to simplify their work



Corporates Segment Revenues



Organizing Around the Customer Product Realignment



Corporates Segment Products, Position & Model Strengths

Our products simplify the work of professionals in Corporate Tax, Legal, and Compliance

	THOMSON REUTERS ONESOURCE™	THOMSON REUTERS CHECKPOINT™	THOMSON REUTERS LEGAL TRACKER	THOMSON REUTERS Practical Law Connect
Description	 Global tax solution for: Tax compliance Tax provision Transfer pricing Trade compliance Information reporting 	 Integrated information solution Tax research Editorial insight Workflow productivity tools Online learning News updates 	 Solution for Corp Legal Ops: Ext counsel spend, performance Matter intake Document storage, search, retrieval 	 Legal know-how solution: Practical guidance Primary, secondary sources Checklists Practice areas: Antitrust, M&A Labor, Employment, IP, etc.
Position	#1	#1	#2	#1
Target Customer	Corporate Tax DepartmentsGlobal Accounting Firms	Corporate Tax Departments	General CounselsLegal Operations	General CounselsLegal Operations
Pricing Model	Subscription	Subscription	Subscription	Subscription
2017 Retention	92%	87%	91%	90%

Corporates Segment Key Highlights

Attractive End Markets



Leadership Position



Focused on Accelerating Growth



Est. \$14 billion global market segment



Deep relationships with 93,000 customers



Bringing more value to customers across workflows



Est. 5-6% market segment growth



Content-enabled software for corporate legal, tax, compliance



Innovative solutions: Practical Law Connect, Data Privacy Advisor



Historically stable, recession-resistant



#1 position in US and Canada



Targeted investment to supplement growth



Primed for innovation



78% recurring revenue 89% retention



Extend reach through Partner and Digital channel



Corporates Segment Path to Sustainable High Single Digit Growth





Grow Within Departments

- Optimize Tax workflows with ONESOURCE suite
- Enhance legal research workflow with Practical Law Connect
- Accelerate Tracker adoption to manage external legal spend

Grow Across Departments

- Corporates procuring only Tax solutions have unmet needs in Legal departments
- Empower go-to-market teams with holistic proposition for Tax, Legal, and Compliance needs



Partners & New Customers

- Tax & trade compliance is linked to data in ERP systems
- Compliance and legal departments utilizing Global 7
- Partner with ERPs, Global 7
 Firms to reach new customers

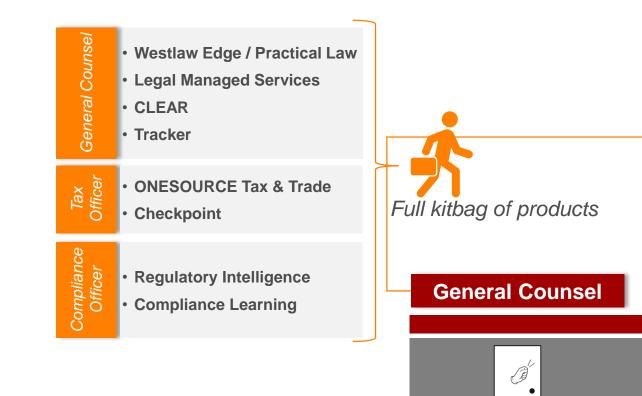
Further Improve Retention & Commercial Levers

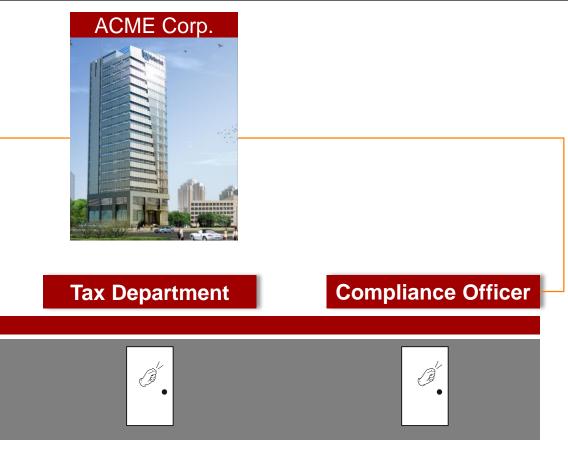
Deliver in the Cloud and through Digital Channels

Targeting Revenue Growth of 6% - 8% by 2020 While Growing Margins



Corporates Segment Cross-selling Opportunities with Corporate Customers





- Account executive individually contacts all Corporate departments that would benefit from TR products
- 2 TR product specialists follow up with interested departments



Corporates Segment Key Takeaways

- Continued enforcement and changes to regulatory frameworks drive continued growth in our markets
- We are the leading provider of Tax, Legal & Compliance technology solutions to a broad base of Corporate customers, with a compelling value proposition
- We see **growth opportunities** by providing more value to our current customers across professional workflows & acquiring new customers
- We are driving toward mid-single digit organic growth by executing on cross-sell, new customer acquisition & customer retention





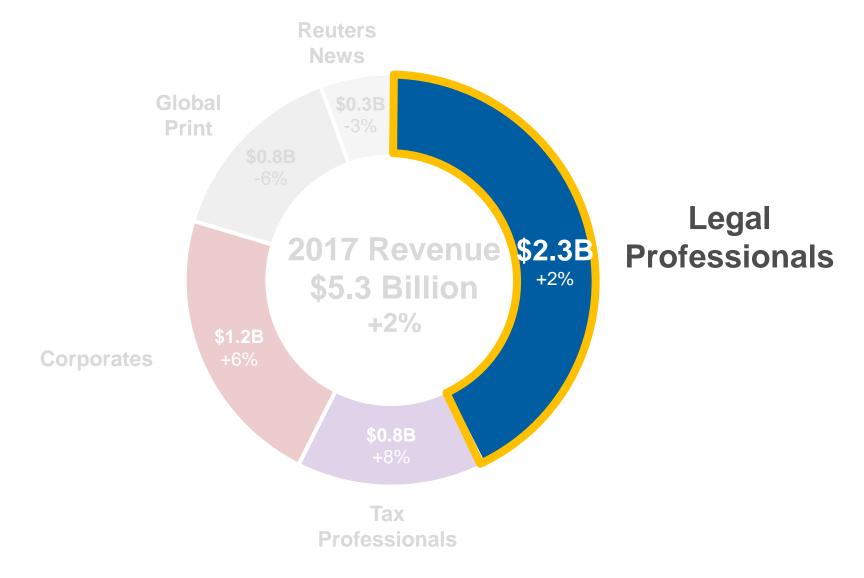
THOMSON REUTERS LEGAL PROFESSIONALS

Brian Peccarelli Co-Chief Operating Officer

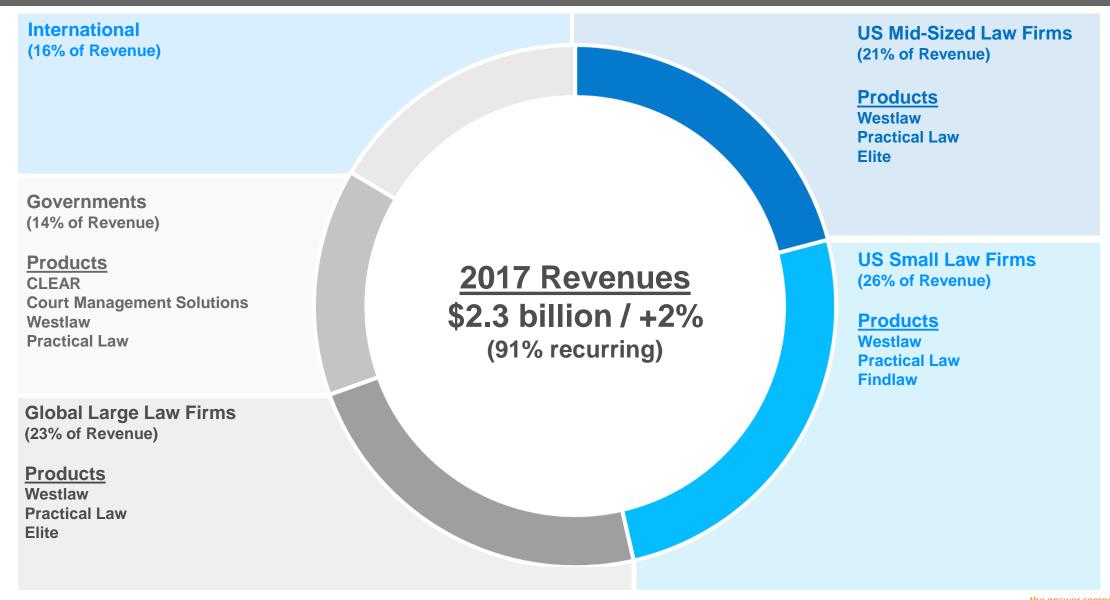
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Legal Professionals Segment



Legal Professionals Segment Revenues



Legal Professionals Segment Products, Position & Model Strengths

We help customers practice law & manage their practice with <u>leading solutions</u> powered by content, software & domain expertise leading to high retention due to deep & broad industry knowledge, proprietary databases & deeply embedded workflow tools & analytics

proprietary da	tabases a accepty	CITIDEGACA WOLKITO	W tools a allalytio	<u> </u>
Westlaw	Practical Law	CLEAR	FindLaw.	THOMSON REUTERS
 Primary online legal research delivery platform Offers authoritative content, search, research organization & team collaboration Finds & shares specific points of law & analytical commentary 	 Practice notes, standard documents, checklists & What's Market tools Areas include commercial, corporate, labor, employment, IP, finance & litigation 	 Public & proprietary records about individuals & companies Tools for immediately usable results 	 Online legal directory, website creation & hosting services Law firm marketing solutions & peer rating services 	 Integrated software applications that assist with business management Covers financial, practice, matter, document & email, accounting, billing, timekeeping & records
#1	#1	#2	#1	#1
Law firms, students, law librarians, government agencies, trademark professionals	Law firms, government agencies	Government, law enforcement & law firms	Law firm professionals, marketers & consumers	Law firm & professional services, legal, finance & technology professionals
Subscription	Subscription	Subscription	Subscription	Software License + Maintenance Subscription for cloud versions
93%	91%	85%	7/10/2	96%
	• Primary online legal research delivery platform • Offers authoritative content, search, research organization & team collaboration • Finds & shares specific points of law & analytical commentary #1 Law firms, students, law librarians, government agencies, trademark professionals Subscription	 Primary online legal research delivery platform Offers authoritative content, search, research organization & team collaboration Finds & shares specific points of law & analytical commentary #1 Law firms, students, law librarians, government agencies, trademark professionals Subscription Practice notes, standard documents, checklists & What's Market tools Areas include commercial, corporate, labor, employment, IP, finance & litigation #1 Law firms, government agencies Subscription 	Primary online legal research delivery platform Offers authoritative content, search, research organization & team collaboration Finds & shares specific points of law & analytical commentary #1 #1 #2 Law firms, students, law librarians, government agencies, trademark professionals Subscription Practical Law CLEAR Public & proprietary records about individuals & companies * Tools for immediately usable results * Tools for immediately usable results	 Primary online legal research delivery platform Offers authoritative content, search, research organization & team collaboration Finds & shares specific points of law & analytical commentary #1 Law firms, students, law librarians, government agencies, trademark professionals Subscription Public & proprietary records about individuals & companies Tools for immediately usable results Tools for immediately usable results Tools for immediately usable results Continue legal directory, website creation & hosting services Law firm marketing solutions & peer rating services Law firms, students, law enforcement & law firms Subscription Subscription Subscription Subscription Subscription



Legal Professionals Segment Key Highlights

Attractive End Markets



Leadership Position



Focused on Accelerating Growth



Est. \$12B global market segment



#1 position in the US, UK, Canada & Australia, New Zealand



Targeted organic investment & selective inorganic to pursue growth



Est. 3-4% market segment growth (lower growth legal research & higher growth software)



91% recurring revenues



Al enhanced products



Historically stable, recession-resistant



90% retention



Non-jurisdictional software solutions in growth markets



Prime for innovation



Unmatched reputation & credibility with customers



Strength in depth with ~250,000 customers



Reimagining & streamlining Legal workflows



Legal Professionals Segment Market Segment & Top Competitors

Operate in large market segment helping customers operate efficiently despite significant transformation

Global Addressable Market Segment

Est. \$12B Market Segment Growing 3-4%



Key Trends & Customer Implications

Advanced Technologies

AI, data analytics, blockchain, cloud computing – interest & adoption rising

Changing Regulatory Environment Deregulation of legal market / ownership, increased privacy regulations & Brexit

New business models

Pressure to lower prices, adopt alternative pricing structures, new emerging competitors

Top Competitors

Traditional Competitors









Start-ups













Hundreds of legal tech start-ups addressing narrow productivity niches

We have the broadest & most complete set of solutions for legal professionals
Unparalleled legal content - access to law firms - at the forefront of rolling out new generation technologies



Legal Professionals Segment Customers

Segments

Global law firms (~AmLaw 200)

US Mid-sized law firms (11+ lawyers)

US Small law firms (1-10 lawyers)

Governments

International

Top Customers



Morgan Lewis

KIRKLAND & ELLIS LLP



K&L GATES WINSTON &STRAWN

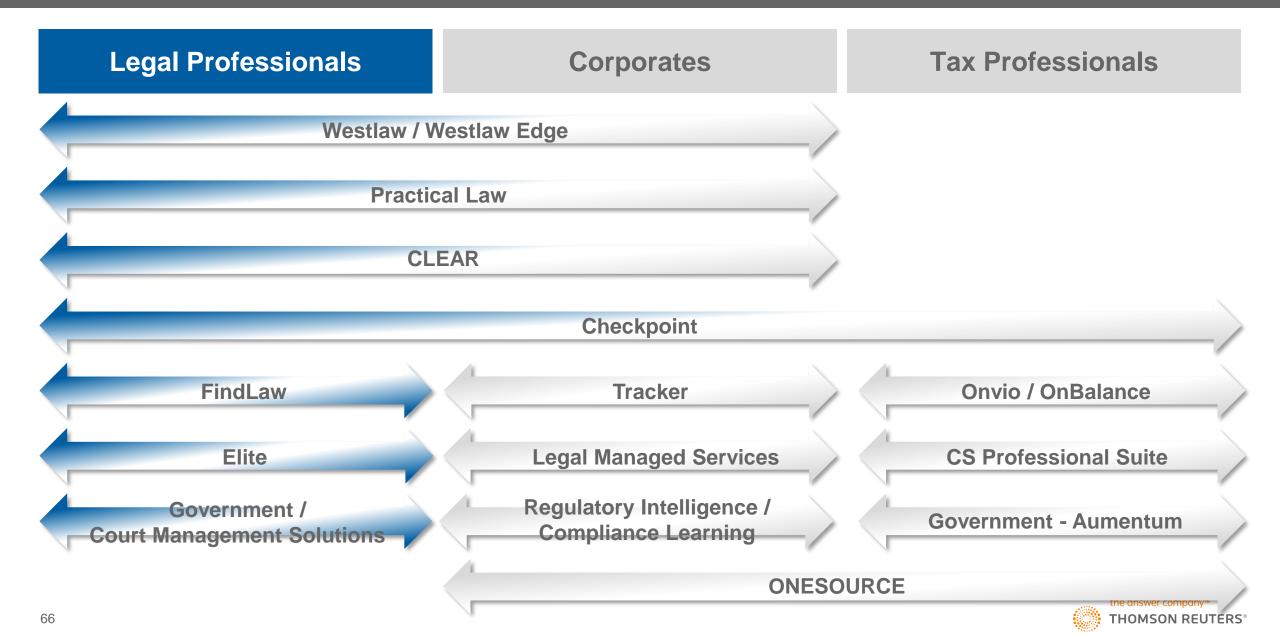
Customer Dynamics

- Firms looking to adopt technology to increase productivity (shifting spending from manual labor to technology)
 - Modernize processes & improve business practices
- Compete with non-traditional competitors (Big-4, ALSPs, DIY players)
- Thomson Reuters is the technology & knowledge partner to law firms enabling them to remain competitive
- Our investigative solutions (CLEAR & TRSS) are the reference in the market with main public safety, security agencies & police forces
- Leading provider of legal research solutions to Government legal professionals & law schools
- We are the reference provider with Global firms in all major legal markets
- We partner with the leading firms in the UK, Canada, Australia, Singapore, Hong Kong & other key markets





Organizing Around the Customer Product Realignment



Legal Professionals Segment Levers to Drive Organic Revenue Growth









Expand Digital Capabilities

- Reach new customers in a cost-effective manner with tailored propositions (small law)
- Improved customer experience through digitally-facilitated renewals & self-service options

Cross-sell / Up-sell Existing Customers

- Large majority of customers buys 1-2 products
- Provide more value with expanded suite of solutions
- Up-sell customers to new solutions (Westlaw Edge, Elite 3E)

Grow Government Business

- Expand presence in highgrowth market segments -Investigative & Fraud, Waste & Abuse
- Further expand in government legal market segment with AI-powered Westlaw Edge & government-specific content

Further Enhance Customer Relationships

- Traditional sales channels aligned to customer segments
- Improved customer experience with centralized point of contact
- Co-innovation with larger customers

Continue expanding product offering to productivity-enhancing solutions (workflow, automation, etc.)

Further Improve Retention & Commercial Levers

Targeting Revenue Growth of 4% - 5% by 2020 with Gradual Margin Expansion



Legal Professionals Segment Key Takeaways

- We have the **leading position** in the Legal Professionals market segment with **industry-leading margins**
- We are leading the way in introducing Al & other new technologies & expanding our product offerings in areas that enable greater productivity by our customers
- Our customers are looking to adopt technology solutions to enable more productivity & quality of service to their clients
 - We are well positioned to help our customers navigate the industry transformation
- Our new organization opens up **growth prospects** by expanding our customer base & strengthening relationships with our customers



Westlaw Edge

Andy Martens
Global Head of Product & Editorial - Legal





THOMSON REUTERS FINANCIAL PERSPECTIVE

Stephane Bello - Chief Financial Officer Mike Eastwood – SVP Corporate Finance

Investor Day 2018



Agenda

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Financial & Risk Recap – An Eventful Decade...

Company-Specific

April 17, 2008 Reuters Acquisition



~\$17B 50% cash 50% stock

2008 - 2011 **Numerous Challenges**

- Global financial crisis of 2008
- Bank closures and downsizings pressure revenue
- **Asset Management under** pressure
- **Significant transformation** efforts:
 - Restructured sales force
 - Began move towards unified platform
 - Began reducing number of products
- **Complex Dual Listed share** structure

2011 Organic Revenue Growth: +1% 2011 Adj. EBITDA Margin: 27.0%

'08 – '11 FCF: ~ \$3.6 billion

2012 - 2017 **Turnaround Years**

- Fixed Eikon & began migrations off legacy platforms
 - Migrated Reuters 3000extra
 - Closed Bridge platform
 - Closed MPLS/BON network
 - Built new FX platform
 - Migrated Asset Mgmt clients to Eikon
- Significantly reduced costs
 - Raised margin from <25% in 2013 to >30% in 2017
- Ramped up investment in Risk assets
- Filled product gaps with acquisitions of FXall, Clarient & Avox

2018 Organic Revenue Growth: +3%* 2018 Adj. EBITDA Margin: 33.4%**

> **112 - 117** FCF: ~ \$5.2 billion

Oct 1, 2018 **REFINITIV**

Blackstone **Partnership**





45% equity stake in:

REFINITIV.

Blackstone

~\$17B cash 45% equity stake in Refinitiv

* Organic Growth: 2018 represent YTD results (first 3 quarters)

** Margin excludes separation costs

the answer company™ THOMSON REUTERS®

The Refinitiv Partnership with Blackstone

What we said

- 1. Blackstone is a <u>strategic partner</u> with deep understanding of financial services ecosystem
- 2. Strong relationships in Financial Services industry
- 3. Can drive further cost efficiencies
- 4. A platform to build upon –
 Repositions the financial business for growth in a consolidating industry

Where Refinitiv is today

- 1. Goal: Accelerate revenue growth by
- Improving retention
- Driving commercial price discipline
- Investing in key growth areas
- 2. 3% organic revenue growth YTD 9/30/18
- 3. Refinitiv believes it can achieve a cost savings run rate of up to \$650 million by the end of 2020
- 4. Anticipate further industry consolidation
- Blackstone has capacity and flexibility to invest for the long-term – organically and inorganically



The "New" Thomson Reuters

What we said

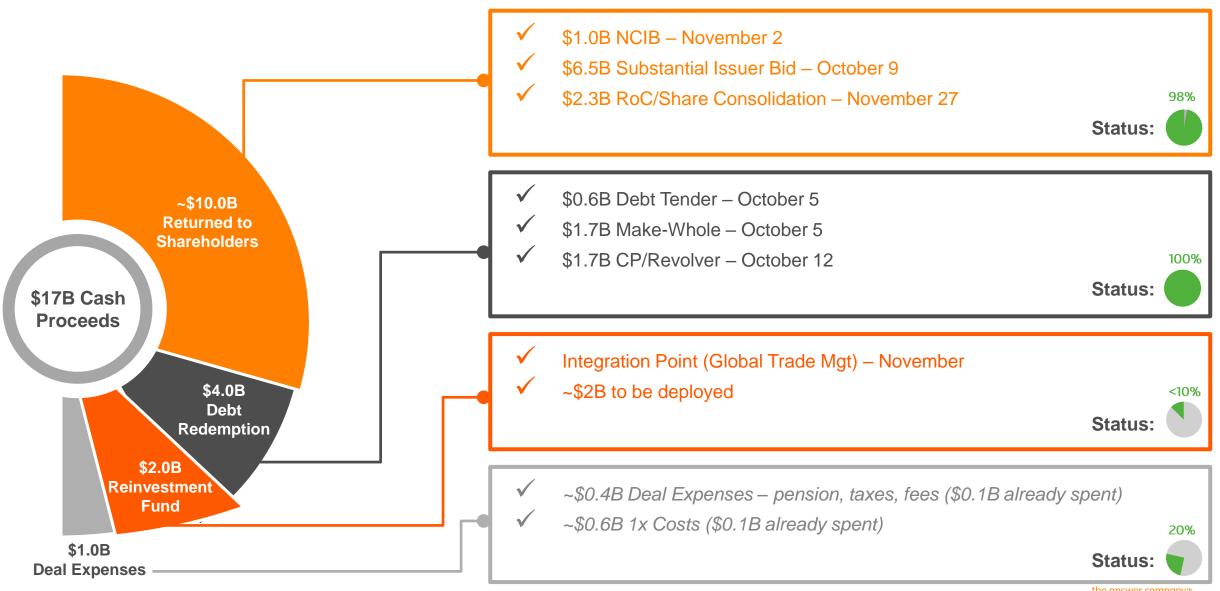
- 1. Greater focus on leading positions we have in Legal and Tax businesses
- 2. Accelerate organic revenue growth:
- Exploit digital channels to improve access of small law & accounting firms
- Further target the fast growing corporate customer segment
- 3. Reduce "stranded costs" to \$50M and further accelerate operational improvements in Business Units
- 4. Well capitalized with significant capacity for organic and inorganic investment

Where we are today

- New structure 3 core customer segments
- 2. 3% organic revenue growth in Q3 (strongest level since Q1 '16)
 - Corporate segment established
- 3. On track to achieve "stranded costs" target
- 4. Evaluating acquisitions in core businesses
 - \$2 billion investment fund
 - Net debt to Adj. EBITDA ratio of ~ 1.9x



Allocation of \$17 Billion Cash Proceeds



Capital Strategy Principles

Thomson Reuters approaches capital management and balance sheet strength in a consistent and disciplined manner

- Capital Strategy is as critical as the business strategy
- Key element in supporting and growing our businesses
- Disciplined approach is consistent with how we drive and operate the business

Maintain a Strong / Stable Capital Structure with Ample Liquidity

Target Solid Investment Grade Credit Rating

Balance Investing in Business and Returning Capital to Shareholders

Maintain Financial Flexibility

Relentless Focus on FCF Per Share



Strong Capital Structure

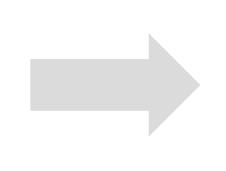
\$4 Billion of Debt Repaid

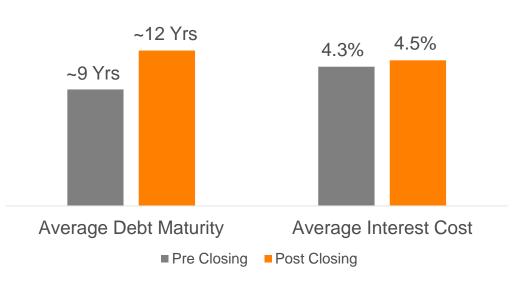
Leverage Ratio 1.9x (Net Debt / Adjusted EBITDA) - below 2.5x target

~\$2 Billion of Cash on Balance Sheet

Debt Repayments:

Total:	\$4.0B
Tender for bonds	\$0.6B
Redeemed 2019 & 2020 bonds	\$1.7B
Repaid CP/revolver	\$1.7B





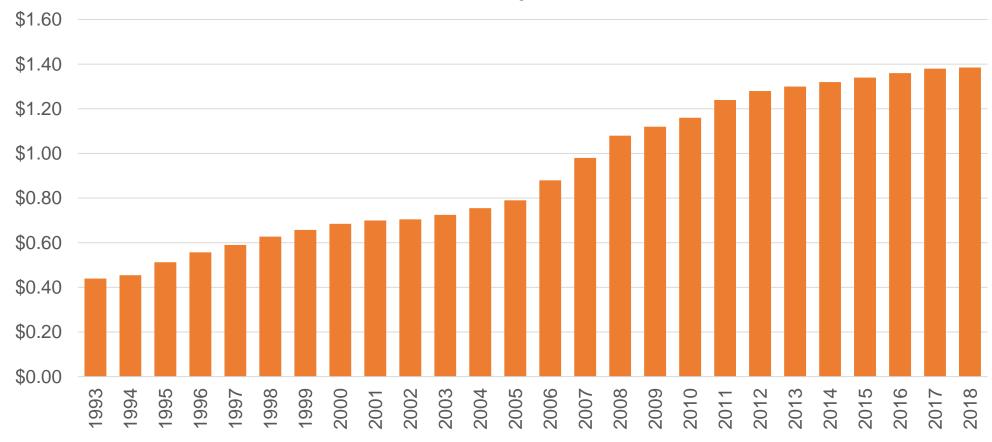
- Conservative debt portfolio profile
 - Annual maturities < \$700 million
 - No maturities until 2021



Long Standing History of Returning Cash to Shareholders

25 Consecutive Years of Annual Dividend Increases

Annualized Dividend per common share





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"New" TRI vs. "Old" TRI 3 Key Questions

How fast can TRI overcome the loss of FCF/share resulting from the Refinitiv partnership with Blackstone?

What is the value of our 45% stake in Refinitiv?

3 Can we accelerate the growth profile of "New" TRI?



How Fast can TRI Overcome the Loss of FCF/share Resulting from the Refinitiv Partnership with Blackstone?



Underlying FCF Per Share - 2016 to 2020

Can "New" TR achieve record FCF / Share by 2020?



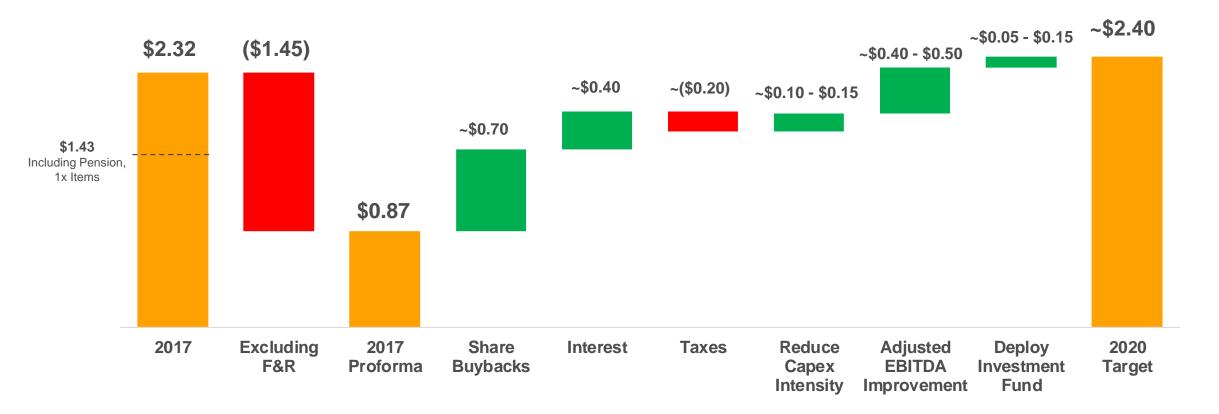
Drivers of Target FCF Per Share Growth - 2017 to 2020

Completion of F&R Transaction is expected to add an additional ~ \$1.10

Reducing Capital Intensity (10% => 7.5%) is expected to generate ~ \$0.10 - \$0.15

Adj. EBITDA improvement from Revenue growth is expected to generate ~ \$0.40 - \$0.50

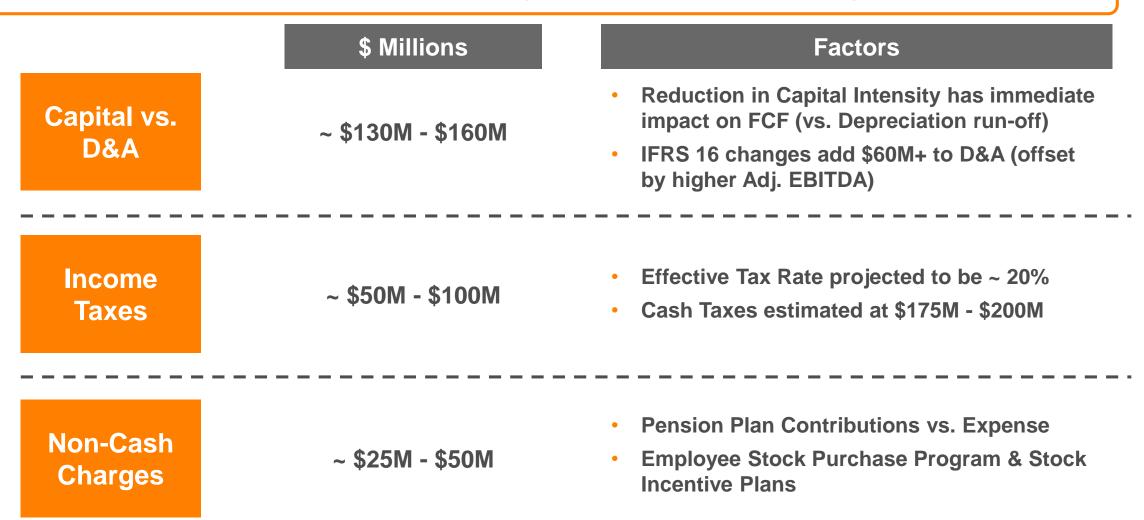
Deployment of \$2B Investment Fund is expected to add ~ \$0.05 - \$0.15





Drivers of Variance Between FCF & Adjusted Earnings

2020 FCF is expected to exceed Adjusted Earnings due to Taxes, Non-Cash Charges & Capital vs. D&A

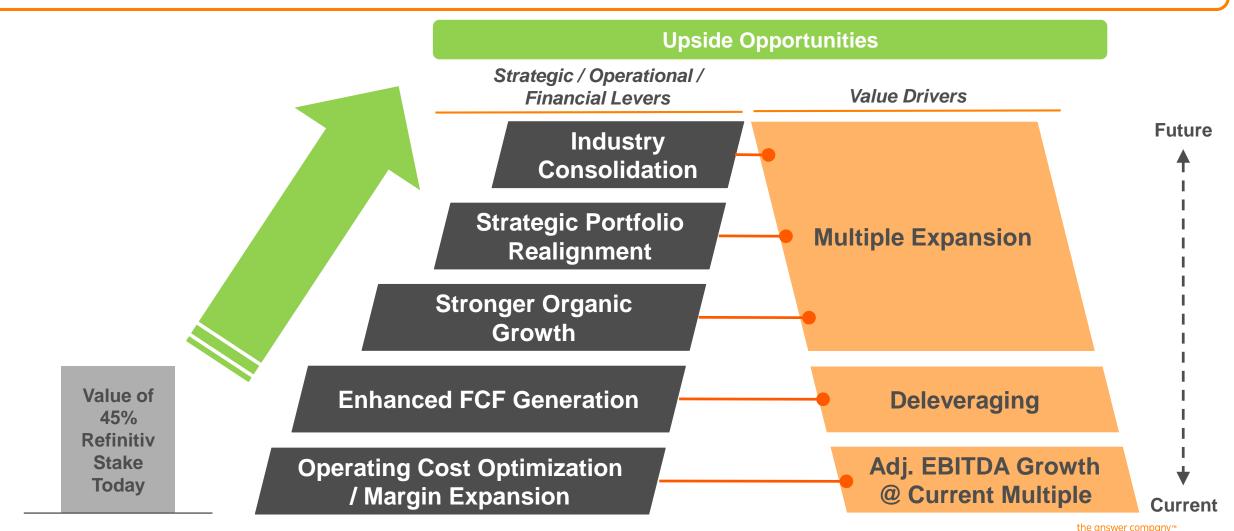


What is the Value of TRI's 45% Stake in Refinitiv?



Significant Value Creation Opportunity for TRI Stake in Refinitiv

We estimate that every \$1B of value attributed to the 45% stake in Refinitiv is worth ~\$2 per share to TRI



Value of 45% Stake in Refinitiv Based on Constant Multiple of 11x Adj. EBITDA

We estimate that every \$1B of value attributed to Refinitiv stake is worth ~\$2 / Share for TRI

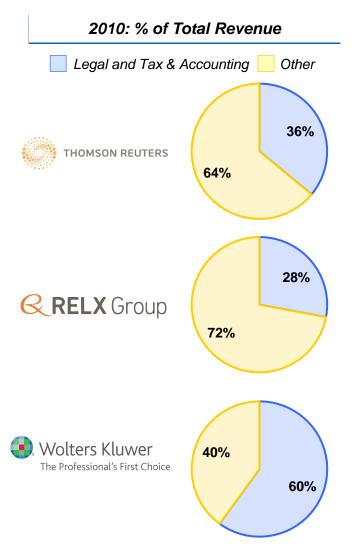
		Adj. EBITDA (\$B)				
		\$1.9	\$2.1	\$2.3	\$2.5	
Net Leverage	7.0x	(\$7) Approx. value today	\$8	\$8	\$9	
	6.0x	\$9	\$9	\$10	\$11	
	5.0x	\$10	\$11	\$12	\$13	
	4.0x	\$12	\$13	\$14	\$16	
	3.0x	\$14	\$15	\$16	\$18	

Does the Growth Profile of "New" TRI Warrant a Higher Valuation Multiple?



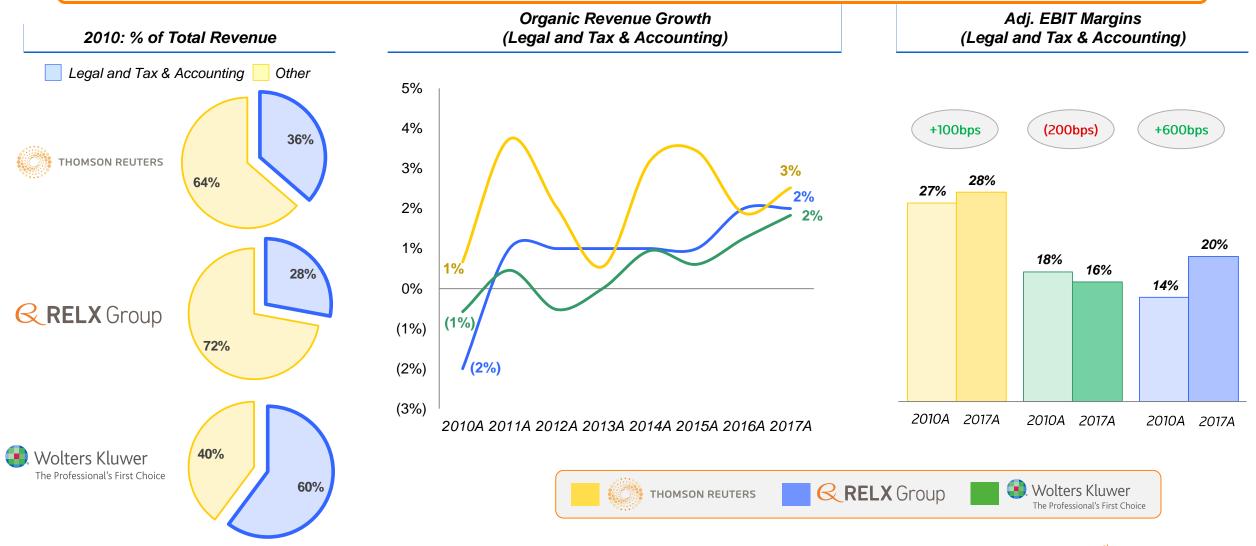
Revenue Portfolio – TRI vs Peer Group in 2010

2010 TRI, RELX and WK all had a significant portion of their total revenues in "Legal & Regulatory"



Organic Revenue Growth & Margin Comparison – Legal & Tax Segments

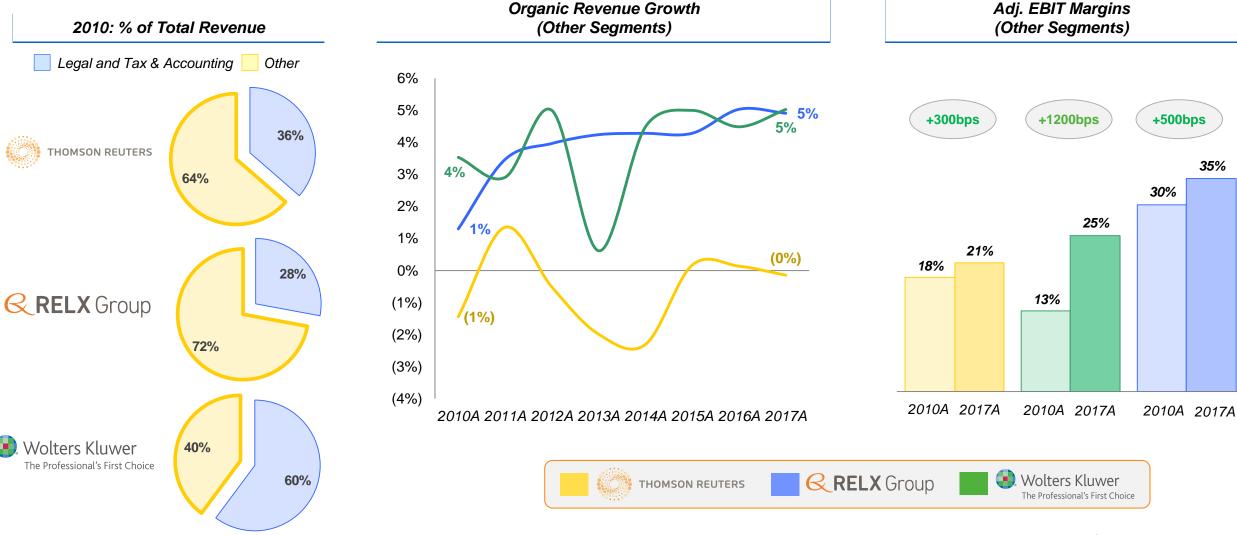
TRI has outperformed both RELX and WK in Legal and Tax & Accounting segments





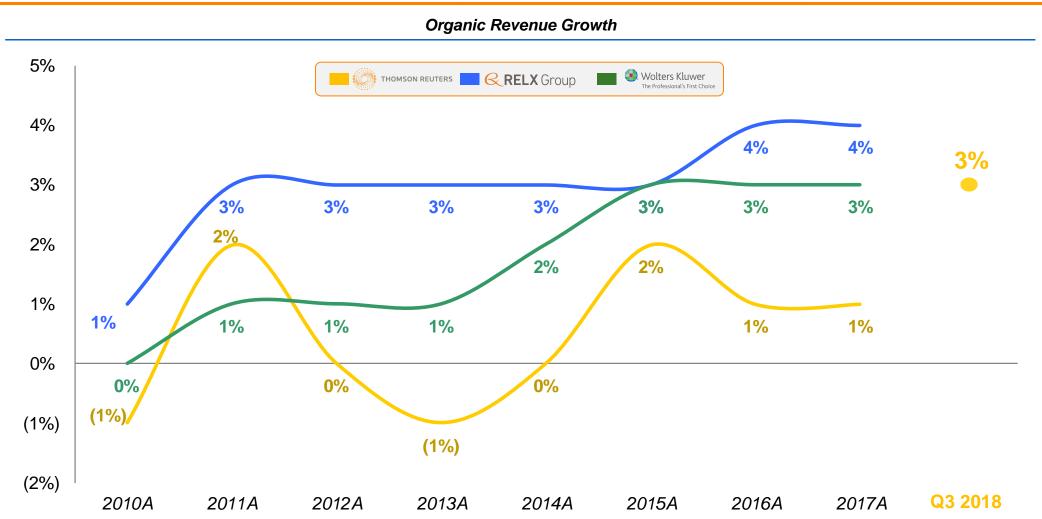
Organic Revenue Growth & Margin Comparison – Other Segments

TRI's "Other Segments" underperformed RELX's and Wolters Kluwer's "Other Segments"



Organic Revenue Growth Comparison – Total Company

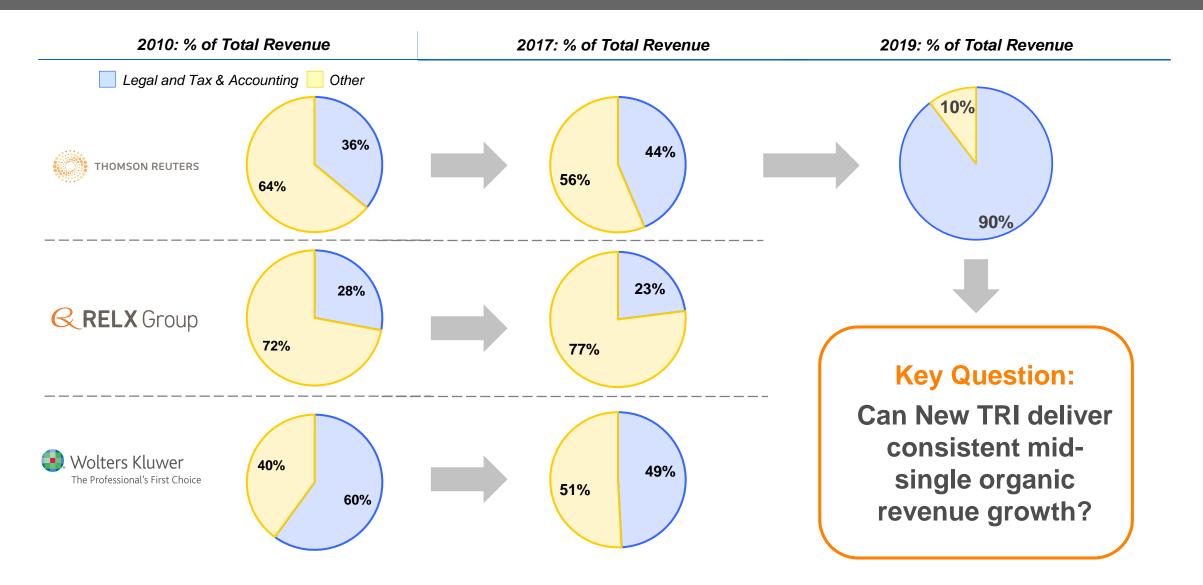
As a result, RELX and WK have outperformed TRI's organic revenue growth on average from 2010 – 2017 by ~250bps & ~125bps, respectively



Equity Performance in Context



Revenue Portfolio – TRI vs Peer Group

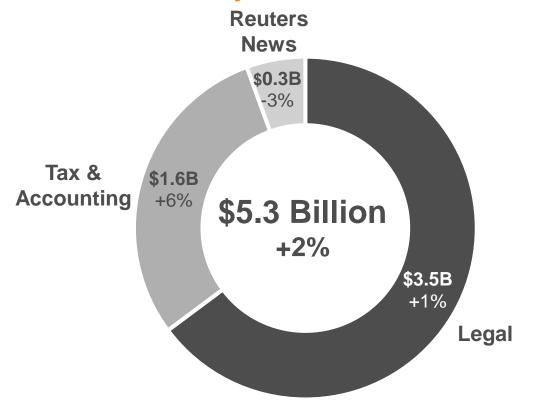




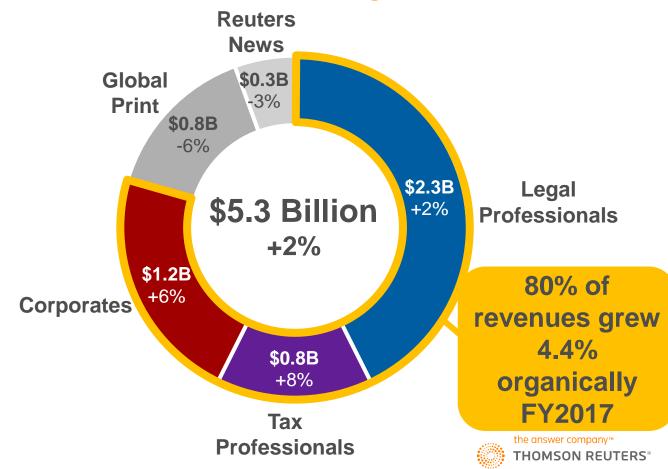
FY 2017 Revenue by Segment

2017 Organic Revenue Growth of 2% driven by Tax & Accounting (6%) & Legal (1%) 3 largest business segments grew 4.4% organically under new organizational structure

2017 Revenue & Organic Growth by Historic BU

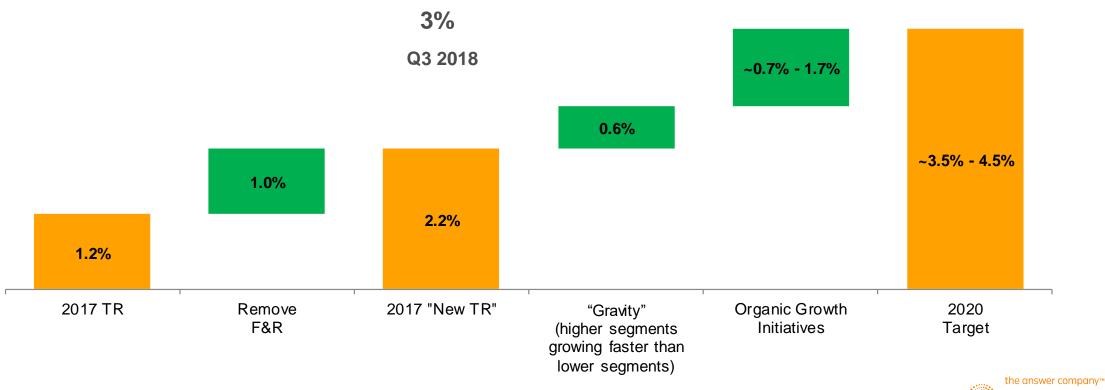


2017 Revenue & Organic Growth by New Customer Segment



"New" Thomson Reuters Aspirational Revenue Growth Target

Accelerated, sustained Organic Revenue Growth is a key priority for "New" TRI



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"New" TRI - 2020 Goals

How fast can TRI overcome the loss of FCF/share resulting from Refinitiv transaction?



Goal: FCF/share of ~\$2.40 in 2020

Does the growth profile of "New" TRI warrant a higher valuation multiple?



Goal: Organic revenue growth of 3.5% to 4.5% in 2020

What is the value of TRI's 45% stake in Refinitiv?



45% interest in Refinitiv expected to appreciate under Blackstone partnership



Q & A

