



## Thomson Reuters Announces 100 Top Hospitals Award Winners

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Company also Introduces Everest Award for Hospitals with Fastest Improvement and Top Performance

ANN ARBOR, Mich., March 30 /PRNewswire/ -- The Healthcare business of Thomson Reuters today released its annual study identifying the 100 top U.S. hospitals based on their overall organizational performance.

The Thomson Reuters 100 Top Hospitals(R): National Benchmarks study is based on the 100 Top Hospitals National Balanced Scorecard that evaluates performance in nine areas: mortality, medical complications, patient safety, average length of stay, expenses, profitability, cash-to-debt ratio, patient satisfaction, and adherence to clinical standards of care. The study has been conducted annually since 1993.

"The 100 Top Hospitals winners raised the bar again this year, delivering a higher level of reliable care and greater value for their communities and payers," said Jean Chenoweth, senior vice president for performance improvement and 100 Top Hospitals programs at Thomson Reuters.

Thomson Reuters also is launching the 100 Top Hospitals: Everest Award for National Benchmarks to recognize those hospitals among the 100 winners that delivered the greatest rate of improvement over a five-year period. This marks the first time the 100 Top Hospitals national benchmarks have been integrated with data reflecting long-term performance trends to identify the top-performing hospitals that are improving at the fastest rate. This year, there are 23 Everest award winners.

"Integration of national benchmarks for improvement and top performance is an innovation that enables Thomson Reuters to identify those hospitals with a mature culture of performance improvement," Chenoweth said. "The ability to objectively gauge where a hospital stands in its journey to excellence is a breakthrough in the measurement of leadership effectiveness, the success of organizational improvement strategies, and the impact of executive decisions."

"The boards, executives and physician leaders of the Everest award-winning hospitals developed long-term strategies and executed them with extraordinary skill and extraordinary results," she said. "The Everest award winners have reached the point at which innovation is a must to improve further."

To conduct the 100 Top Hospitals study, Thomson Reuters researchers evaluated 3,000 short-term, acute care, non-federal hospitals. They used public information -- Medicare cost reports, Medicare Provider Analysis and Review (MedPAR) data, and core measures and patient satisfaction data from the Centers for Medicare and Medicaid Services (CMS) Hospital Compare data set.

If all Medicare inpatients received the same level of care as patients treated in the winning hospitals:

- More than 107,500 additional patients would survive each year.
- Nearly 132,000 patient complications would be avoided annually.
- Expenses would decline by \$5.9 billion a year.
  
- The average patient stay would decrease by nearly half a day.

Here are the winning hospitals, by category, with the Everest award winners in bold:

### Major Teaching Hospitals

St. Joseph's Hospital and Medical Center -- Phoenix, AZ  
University Medical Center -- Tucson, AZ  
Northwestern Memorial Hospital -- Chicago, IL  
NorthShore University HealthSystem -- Evanston, IL  
Advocate Lutheran General Hospital -- Park Ridge, IL  
Beth Israel Deaconess Medical Center -- Boston, MA  
University of Michigan Hospitals & Health Centers -- Ann Arbor, MI  
Providence Hospital and Medical Center -- Southfield, MI  
Mayo Clinic - Saint Marys Hospital -- Rochester, MN  
Duke University Hospital -- Durham, NC  
University Hospitals Case Medical Center -- Cleveland, OH  
The Western Pennsylvania Hospital -- Pittsburgh, PA  
Vanderbilt University Medical Center -- Nashville, TN  
Scott and White Memorial Hospital -- Temple, TX  
University of Virginia Medical Center -- Charlottesville, VA

### Teaching Hospitals

Rose Medical Center -- Denver, CO  
Cleveland Clinic Florida -- Weston, FL

Mercy Medical Center-North Iowa -- Mason City, IA  
St. Luke's Boise Medical Center -- Boise, ID  
St. Vincent Indianapolis Hospital -- Indianapolis, IN  
Saint Joseph Regional Medical Center-South Bend -- South Bend, IN  
St. Elizabeth Medical Center -- Edgewood, KY  
Union Memorial Hospital -- Baltimore, MD  
MidMichigan Medical Center-Midland -- Midland, MI  
Munson Medical Center -- Traverse City, MI  
Metro Health Hospital -- Wyoming, MI  
St. Cloud Hospital -- St. Cloud, MN  
North Mississippi Medical Center -- Tupelo, MS  
Good Samaritan Hospital -- Cincinnati, OH  
Riverside Methodist Hospital -- Columbus, OH  
Hillcrest Hospital -- Mayfield Heights, OH  
Providence St. Vincent Medical Center -- Portland, OR  
Bryn Mawr Hospital -- Bryn Mawr, PA  
Hamot Medical Center -- Erie, PA  
Lancaster General Hospital -- Lancaster, PA  
Robert Packer Hospital -- Sayre, PA  
Avera McKennan Hospital & University Health Center -- Sioux Falls, SD  
Gundersen Lutheran Health System -- La Crosse, WI  
Wheaton Franciscan Healthcare-St. Joseph -- Milwaukee, WI  
Waukesha Memorial Hospital -- Waukesha, WI

#### Large Community Hospitals

San Antonio Community Hospital -- Upland, CA  
Memorial Hospital West -- Pembroke Pines, FL  
Mercy Medical Center-Dubuque -- Dubuque, IA  
Advocate Good Samaritan Hospital -- Downers Grove, IL  
Silver Cross Hospital -- Joliet, IL  
Central DuPage Hospital -- Winfield, IL  
King's Daughters Medical Center -- Ashland, KY  
Baptist Hospital East -- Louisville, KY  
St. Mary Mercy Livonia Hospital -- Livonia, MI  
St. John's Regional Medical Center -- Joplin, MO  
Missouri Baptist Medical Center -- St. Louis, MO  
Saint Elizabeth Regional Medical Center -- Lincoln, NE  
Alegent Health Bergan Mercy Medical Center -- Omaha, NE  
Southwest General Health Center -- Middleburg Heights, OH  
Memorial Health Care System -- Chattanooga, TN  
Saint Thomas Hospital -- Nashville, TN  
Centennial Medical Center -- Nashville, TN  
Doctors Hospital at Renaissance -- Edinburg, TX  
Citizens Medical Center -- Victoria, TX  
Providence Regional Medical Center Everett -- Everett, WA

#### Medium Community Hospitals

West Anaheim Medical Center -- Anaheim, CA  
Middlesex Hospital -- Middletown, CT  
Riverside Medical Center -- Kankakee, IL  
Columbus Regional Hospital -- Columbus, IN  
St. Francis Hospital-Indianapolis -- Indianapolis, IN  
Memorial Hospital and Health Care Center -- Jasper, IN  
Marion General Hospital -- Marion, IN  
Saint Joseph East -- Lexington, KY  
Gratiot Medical Center -- Alma, MI  
Holland Hospital -- Holland, MI  
Rutherford Hospital, Inc. -- Rutherfordton, NC  
Mercy Hospital Clermont -- Batavia, OH  
Union Hospital -- Dover, OH  
Sycamore Medical Center -- Miamisburg, OH  
Licking Memorial Hospital -- Newark, OH  
Wooster Community Hospital -- Wooster, OH  
Memorial Regional Medical Center -- Mechanicsville, VA  
The Monroe Clinic -- Monroe, WI

Aurora Sheboygan Memorial Medical Center -- Sheboygan, WI  
Aurora West Allis Medical Center -- West Allis, WI

Small Community Hospitals

Chambers Memorial Hospital -- Danville, AR  
St. Elizabeth Community Hospital -- Red Bluff, CA  
Desert Valley Hospital -- Victorville, CA  
Sacred Heart Hospital on the Emerald Coast -- Miramar Beach, FL  
Meadows Regional Medical Center -- Vidalia, GA  
The King's Daughters' Hospital & Health Services -- Madison, IN  
Major Hospital -- Shelbyville, IN  
Saint Joseph-London -- London, KY  
Mercy Hospital Cadillac -- Cadillac, MI  
Central Michigan Community Hospital -- Mount Pleasant, MI  
Saint Joseph Mercy Saline Hospital -- Saline, MI  
Douglas County Hospital -- Alexandria, MN  
Lakeview Hospital -- Stillwater, MN  
Parkland Health Center-Farmington -- Farmington, MO  
Jamestown Hospital -- Jamestown, ND  
Duncan Regional Hospital -- Duncan, OK  
St. Mary's Jefferson Memorial Hospital -- Jefferson City, TN  
St. Mary's Medical Center of Campbell County -- LaFollette, TN  
Lake Whitney Medical Center -- Whitney, TX  
Castleview Hospital -- Price, UT

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